

TS-700 INSTALLATION AND CONFIGURATION MANUAL



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INTRODUCTION

Accurate radio controlled clock with remote antenna (IP65) and Time-Sync NTP software to synchronise the time on an XP, Vista, 7, 8 workstation or 2003, 2008, 2008 R2, 2012 server, or workstation and other compatible machines across the network using Galleon Systems TimeSync NTP client. The software conforms to the Network Time Protocol (NTP) and can be set up as a Stratum 1 NTP Time Server.

The TS-700-MSF atomic radio time controlled computer clock is a mains powered unit and has a remote radio (MSF) antenna. The antenna is fully weatherproof and can be mounted up to 200m (600 ft) away from the TS-700 clock. The TS-700 unit has an LCD screen to display the time and signal strength and connects to a computer via a serial interface (USB optional).

FEATURES

- Easy to set up - Installs as a service on a Windows Server
- Converts existing Windows Server to a Stratum 1 NTP Time Server
- Provides accurate timing for computers and computer networks
- Accuracy $\pm 20\text{ms}$ to UTC
- UK operation (DCF operates in Germany and WWVB operates in USA)



WHAT SHOULD BE SHIPPED

STANDARD PARTS

- TS-700-MSF clock + power supply
- MSF Antenna (with a 10m/8 Core Cable - not shown)
- Instruction Manual
- NTP Software CD
- Junction Box (to extend antenna cable - if necessary)
- IDC Cable Tool (to insert extension cable into the junction box- if necessary)

OPTIONAL PARTS

- Gold and Premium Support Packages
- RS232 to USB convertor
- Digital Wall Clocks
- Antenna Cable (100 to 1,000 metre rolls available)
- Additional Power Supply (Recommended from 150 metres onwards)
- Additional Software Licenses (available from 5 to 300+ clients)



TECHNICAL SPECIFICATION

Type of receiver	Ferrite Antenna for Radio Signals
Mounting (Unit)	Free Standing
Mounting (Antenna)	Wall mounting bracket included
Display	LCD
Network Interface	Via a Windows server or workstation
Interface to Server	RS232 serial interface (USB optional)
Power supply	85 - 260V, 47 - 63Hz
Working Temperature	0 - 50°C / 32 - 122°F
Working Humidity	Max. 85%
Timing Accuracy	Network: +/- 20 milliseconds, typical MSF: <2 microseconds, relative to UTC



SYSTEM OVERVIEW

TS-700-GPS

Accurate radio controlled clock with remote antenna (IP65) and Time-Sync NTP software to synchronise the time on an XP, Vista, 7, 8 workstation or 2003, 2008, 2008 R2, 2012 server, or workstation and other compatible machines across the network using Galleon Systems TimeSync NTP client. The software conforms to the Network Time Protocol (NTP) and can be set up as a Stratum 1 NTP Time Server.

The TS-700-MSF atomic radio time controlled computer clock is a mains powered unit and has a remote radio (MSF) antenna. The antenna is fully weatherproof and can be mounted up to 200m (600 ft) away from the TS-700 clock. The TS-700 unit has an LCD screen to display the time and signal strength and connects to a computer via a serial interface (USB optional).



MSF ANTENNA

The MSF signal is broadcast from Anthorn in Cumbria and is maintained at a reliable frequency of 60 kHz, delivering a steady signal undisrupted by changing weather conditions and operational 24 hours a day. The radio signal is designed to cover the whole of the United Kingdom.

Functional up to 1000m (3,000 ft.) away from the time server, additional cable length can be added to the supplied 10m, to increase cable size to the desired length. An extra power supply is recommended past the length of 550m to ensure the unit is running at optimum efficiency.

One thing to bear in mind with a radio-based antenna is that certain electrical equipment generates noise on the same frequency as the radio signal and can cause interference. Some things to avoid are older computer monitors, switch mode power supplies and air conditioning units.

Radio based antennas are also directional antennas. The front of the antenna (this is the opposite side to where the cable enters the weatherproof box) should be facing the transmitter for the best signal reception.

For more information on the MSF signal, including information on scheduled maintenance times please refer to the National Physics Laboratory's website at www.npl.co.uk



DCF ANTENNA

The DCF antenna receives a radio signal broadcast at 77.5 kHz from Frankfurt (Main). The signal covers the whole of Germany and impressively most of Europe too.

Functional up to 1000m (3,000 ft.) away from the time server, additional cable length can be added to the supplied 10m to increase cable size to the desired length. An extra power supply is recommended past the length of 550m to ensure the unit is running at optimum efficiency.

One thing to bear in mind with a radio-based antenna is that certain electrical equipment generates noise on the same frequency as the radio signal and can cause interference. Some things to avoid are older computer monitors, switch mode power supplies and air conditioning units.

Radio based antennas are also directional antennas. The front of the antenna (this is the opposite side to where the cable enters the box) should be facing the transmitter for the best signal reception.

For more information on the DCF signal including information on scheduled maintenance times, please refer to the Physikalisch-Technische Bundesanstalt website at www.ptb.de English can be selected via the menu located at the top left side of the site.

There is an alternative website for information on the DCF signal, however, please note this website is provided only in German at www.dcf77.de



WWVB ANTENNA

The WWVB antenna receives a radio signal broadcast at 60 kHz from two transmitters near Fort Collins in Colorado. One benefit of using the WWVB signal is that as they have two transmitters that have different scheduled down times, the WWVB signal is not affected by maintenance.

Functional up to 1000m (3,000 ft.) away from the time server, additional cable length can be added to the supplied 10m, to increase cable size to the desired length. An extra power supply is recommended past the length of 550m to ensure the unit is running at optimum efficiency.

One thing to bear in mind with a radio-based antenna is that certain electrical equipment generates noise on the same frequency as the radio signal and can cause interference. Some things to avoid are older computer monitors, switch mode power supplies and air conditioning units.

Radio based antennas are also directional antennas. The front of the antenna (this is the opposite side to where the cable enters the box) should be facing the transmitter for the best signal reception.

For more information on the WWVB signal please refer to the National Institute of Standards and Technology (NIST) under the Time and Frequency Division at www.nist.gov/pml/div688/grp40/wwvb.cfm



SETTING UP THE UNIT

CONNECTING EVERYTHING UP

Server Location

Choose a suitable location for the TS-700-MSF; please bear in mind you will need to run a cable from this location preferably to the roof of the building or to a window.

Connect to Network

Connect the TS-700-MSF to a Computer via the Serial RS232 cable or the USB adapter cable. Connect the computer to the network using a standard RJ-45 cable.

Install Antenna

Choose an area to mount the MSF Antenna; the ideal place would be the roof of the building pointing roughly in the direction of the Radio Transmitter. You need to ensure that the antenna is installed close to a power supply that is sheltered from the elements. Things to avoid are air conditioning units and power distribution units, as these will cause electrical interference.

Connecting the Server to the Antenna

The cable should be run from the unit to the selected mounting position.

Please note that it is a good idea to leave some slack cable in case you need to move the unit later. Also the maximum cable length should not exceed 1000m.

CONFIGURATION

Once everything is connected up, the TS-700-MSF can then be powered up. The unit will start up and begin running the necessary processes and will begin to receive the Radio Signal to synchronise with.

You will also need to set up the TimeSync software. To do this, please refer to the TimeSync Manual.

TROUBLESHOOTING

Use this section to quickly troubleshoot minor issues or common problems.

For any further support, please contact us using our Support Website, which can be found at:

galleonsupport.com

Q) The signal in the building is not adequate for the atomic clock. Is there anything that can be done to improve it?

A) We recommend that the antenna is placed outside the building preferably on the roof, in most cases the antenna will function inside of the building but often with limited signal strength.

Q) Can the cabling for the antenna be taken across the existing CAT5 cabling structure in our building?

A) Yes, the MSF antenna can be taken across CAT5 / UTP cabling, however, the cabling must be 'point-to-point' and cannot pass through routers, hubs, or switches.

Q) What type of cable should I use for extending the MSF antenna to 150m?

A) The MSF antenna uses standard unshielded four-core cable. In most cases, this is adequate; however, in some cases shielded cable may be required.

Note: The cabling is often referred to as 'four-core alarm cable'.

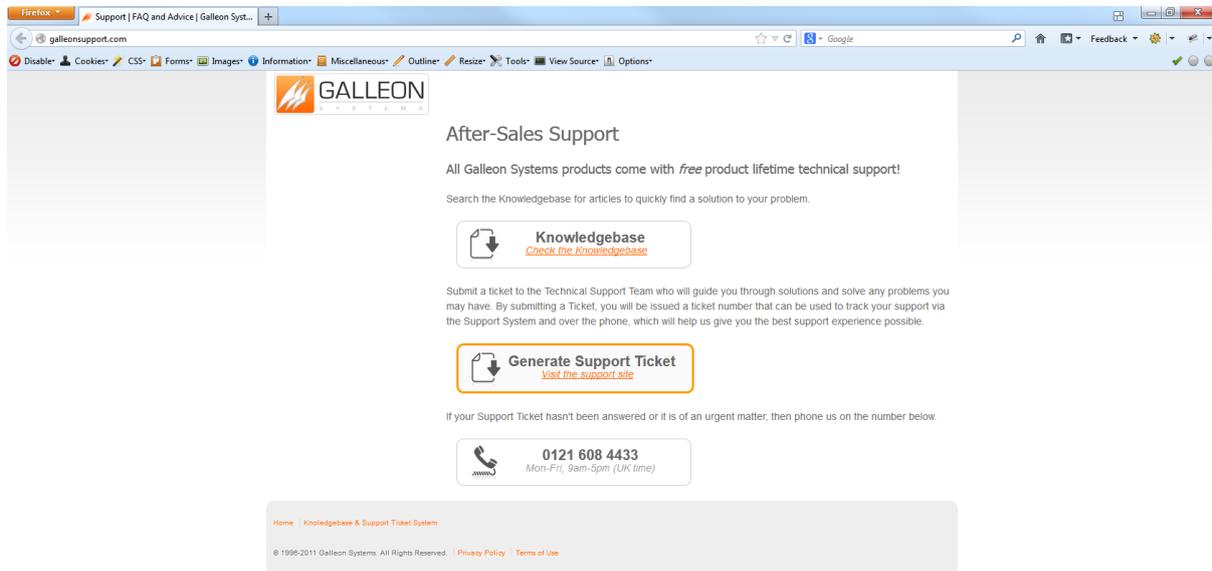


TECHNICAL SUPPORT

SUPPORT WEBSITE

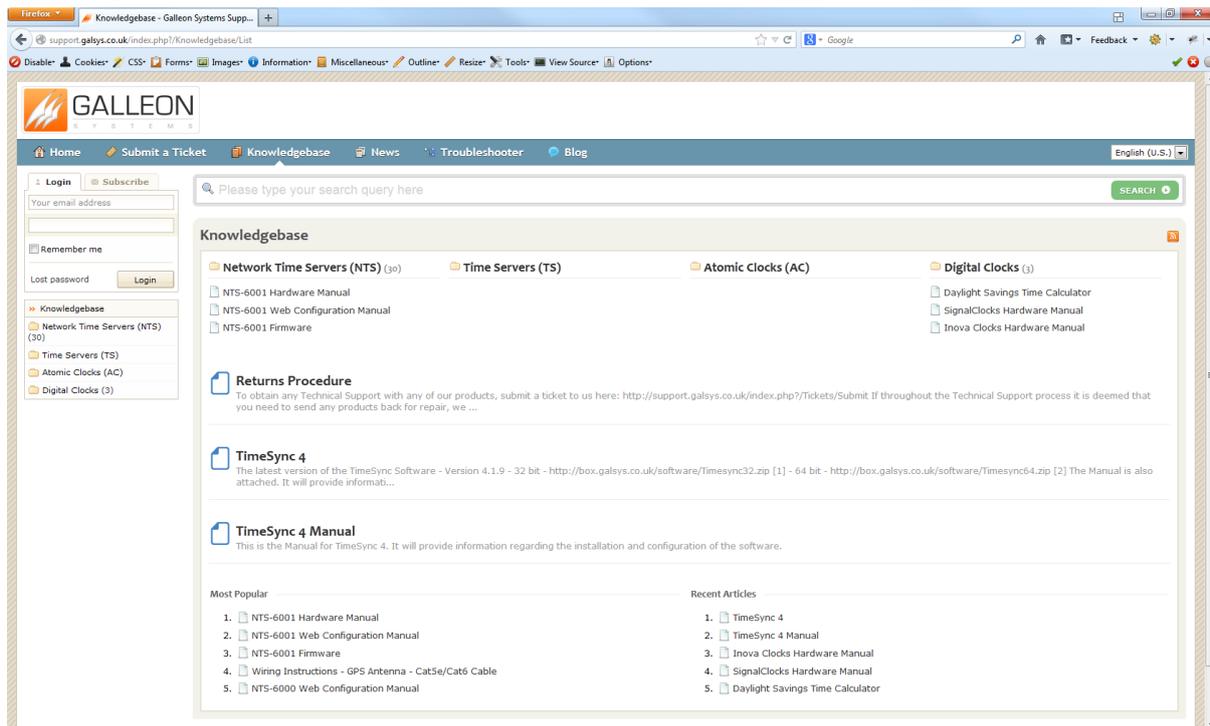
Should you require any Technical Support on this product, please go to galleonsupport.com where you can find access to the Knowledgebase, for general information.

For any further questions please submit a ticket detailing the problems or technical issues you are having, and a member of the Technical Support Team will be available to support you. When submitting a ticket, please give as much information as possible.

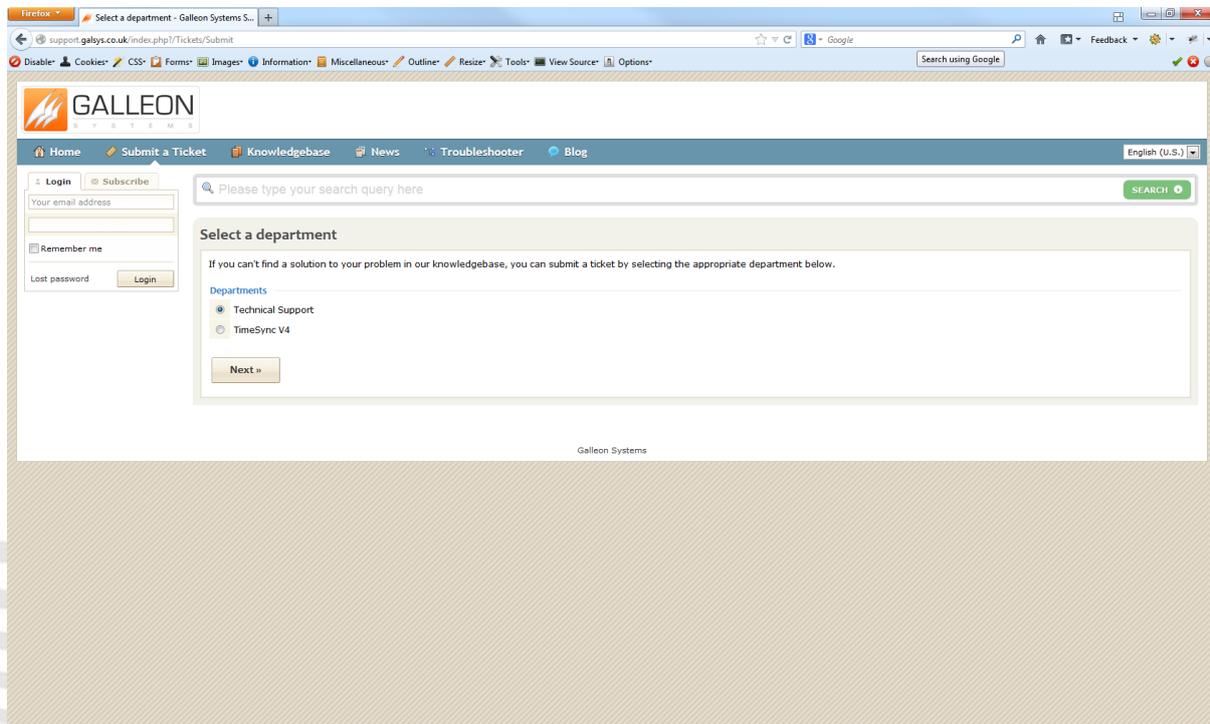


galleonsupport.com website with Knowledgebase and Support Ticket links.





The Technical Support Knowledgebase.



The Technical Support Ticket System.



TS-700-MSF

WARRANTY AND MAINTENANCE

WARRANTY

Galleon Systems warrants the time server to be free from defects in material and workmanship during a three-year period. The Warranty begins on the date the unit is shipped from Galleon Systems. Extended warranties are available by speaking to the Galleon Systems Sales Team.

Galleon Systems' liability under this Warranty is limited to repairing or replacing, at Galleon systems' option, the defective equipment and providing upgrade version changes for firmware. In case of repair, the product must be returned to Galleon systems.

This Warranty does not apply if repairs are required due to acts of nature beyond Galleon systems' control such as, but not limited to, lightning strikes, power surges, misuse, damage, neglect, or if repairs/modifications have been made or attempted by anyone other than personnel authorised by Galleon Systems.

In no event will Galleon Systems be liable for any indirect, special, incidental or consequential damages from the sale or use of this product.

This disclaimer applies both during and after the term of the warranty. Galleon Systems disclaims liability for any implied warranties, including implied warranties of merchantability and fitness for a specific purpose.

TECHNICAL SUPPORT, REPAIR AND RETURNS

To obtain any Technical Support with this product, contact Galleon Systems via the Support Website – galleonsupport.com

If throughout the Technical Support process it is deemed that you need to send any products back for repair, we will issue a Return Material Authorisation (RMA) Number and shipping instructions. Then ship the product, transportation prepaid, for inspection.

Typical Equipment repair or replacement time is five (5) business days, plus shipping times. One-way shipping is the customer's responsibility. Galleon Systems will return ship the equipment by the same means it was received.

Galleon Systems will not be responsible for unauthorised returns or for returns that do not list the RMA Number on a packing list attached in plain view on the outside of the shipping container.

